



## What's covered?

Component	Platinum	Gold	Silver
Engine	✓	✓	Listed parts
Gearbox and transmission	✓	✓	Listed parts
Drive system	✓	✓	Listed parts
Clutch	✓	✓	Listed parts
Braking system	✓	✓	Listed parts
Steering system	✓	✓	Listed parts
Cooling system	✓	✓	Listed parts
Suspension	✓	✓	Listed parts
Electrical / electronic parts	✓	✓	Listed parts
Fuel system	✓	✓	Listed parts
Wheel hubs and bearings	✓	✓	Listed parts
Hybrid & electric vehicles	✓	✓	Listed parts
Casings	✓	✓	Listed parts
Working materials	✓	✓	Listed parts
Air conditioning	✓	✓	Listed parts
Ignition system	✓	✓	Listed parts
Camshaft timing belt / chains	✓	✓	Listed parts
Flywheel	✓	✓	x
Supercharger	✓	✓	x
Turbocharger	✓	✓	x
In-car entertainment	✓	✓	x
Remote key fobs / key cards	✓	✓	x
Diagnosis costs	✓	✓	x
DPF / catalytic converter	✓	x	x
Battery (exc. EVs and hybrids)	✓	x	x
Oil seals and gaskets	✓	x	x
Wear and tear	✓	x	x

### The following features are also included:

Component	Platinum	Gold	Silver
Car hire or van hire	✓	✓	✓
Vehicle recovery	✓	✓	✓
European cover	✓	✓	✓
Rail fare / hotel accommodation	✓	✓	✓



## Part, fault and repair exclusions

- ✗ **Service and consumable items** - including but not limited to injectors (unless you have our Platinum plan), oil or fluid leaks (unless you have our Platinum plan), brake pads & discs, brake drums, tyres, bulbs, spark plugs, fuses, brake & clutch friction material, burnt or worn out clutch components, seized brake callipers, any seized components, air con recharging, gaskets (excluding head gaskets), hoses & pipes including blockages, perishable rubber items, fuel tanks and clearing of fuel lines, connectors, air bags, auxiliary drive belts, hardware i.e. bolts and fixings.
- ✗ **Engine and turbo** - sprockets, burnt valves and valve seats, cracked blocks or cylinder heads, cylinder head skimming or refacing, burnt / carbonised valves or removal of carbon deposits, core plugs, cambelt / timing chain damage if the cambelt / timing chain and associated parts haven't been replaced inline with the manufacturer's recommendations.
- ✗ **Steering** - leaks.
- ✗ **Electrical or electronic items** - heating elements, glow plugs, connectors / terminals, batteries (unless you have our Platinum plan) wiring, software and software updates, reprogramming or adjustments, tracker systems, head up unit display, radio recoding and light units.
- ✗ **Electric / hybrid vehicle** - electric charging cable / socket, wiring and HV cabling, HV battery housing, HV cells / modules and HV battery cooling and venting.
- ✗ **Bodywork and trim** - paintwork, bodywork, chassis, interior, seats, upholstery, fabric roofs, panoramic sunroof, wheels, glass, locks and catches.
- ✗ **Negligence or driver abuse** - i.e. incorrect or insufficient oils or lubricants / fluids and overheating.
- ✗ **Ancillary items** - water ingress, corrosion or oxidation, faulty workmanship or parts, manufacturer recalls, accidental damage to radiator and A/C condenser, exhaust systems, exhaust manifolds, emissions, carbon build-up, repairs to rectify issues such as high oil consumption or poor fuel economy, oil or fluid contamination including staining or misting, sludge / silt or other waste, waste disposal, key blades, sealing materials and compounds.

